

# LITSCOPE: AN INTUITIVE, WEB-BASED E-DISCOVERY REVIEW TOOL

By Lisa Davlin

## JOHNSTON | GREENE | LLC

### CHALLENGES

- Intensive review with compressed deadlines
- Leverage the remote attorney review resources
- Accommodate the needs of reviewers with Apple's MAC OS

### SOLUTIONS

- LitScope, LitSoft's flagship Web 2.0 linear review product, backed by a dedicated support team
- A measured approach that addressed the review challenges in a common-sense manner

### BENEFITS

- Minimal learning curve
- High-speed performance
- Meeting production deadlines

*"LitSoft combined LitScope, its powerful, easy-to-use, online review application, with great support to give us what we needed to complete our review and production on time, without technical headaches."*

*Lisa Davlin, Paralegal, Johnston Greene*

### ABOUT JOHNSTON GREENE:

Johnston Greene is a Chicago-based law firm representing public corporations and governmental entities in high-profile matters.

### ABOUT LITSOFT

LitSoft ([www.litsoftllc.com](http://www.litsoftllc.com)) is a Washington D.C.-based software as a service (SaaS) provider that combines technical aptitude with a commitment to client service to simplify and streamline the linear document review process.

In a recent breach of contract case, our firm faced the prospect of loading over 80,000 documents from opposing counsel and conducting a five-week intensive review of our client's documents. Our firm chose LitScope for this significant undertaking because our current licensed version of Summation did not support Apple's Macintosh OS, nor did it provide remote access to attorney reviewers. The LitSoft team embraced this challenge and deployed LitScope for our case. Doing so involved load-file conversion, training, and user support—all of which enabled our firm to respond to this discovery challenge.

### Case Setup

Our existing Summation database was converted to LitScope format, a process that the LitScope support team handled seamlessly. The next step was to define our categories, tags, and overall review workflow. To this end we found the LitSoft team's best practices very helpful, and, working with them, we were able to define an extremely efficient workflow.

### Review & Production

Because some reviewers were using the Apple Macintosh operating system, it was critical that we find an online hosting system that supported both Windows and Macplatforms, which LitScope did flawlessly. Once the review started, the learning curve for our review team was relatively short. The LitScope user interface is very clean and simple. We found the fully-customized actions panel to be highly intuitive. Additionally, it helped ensure data normalization across reviewers, which is so often a problem in the Summation world. After the review, the LitSoft team quickly generated a custom load file for me to transfer the work product back into our Summation database.

### Impact

The LitScope support team answered questions, made database modifications, and provided custom reports very quickly, which is critical during a review. Overall, LitScope and the team supporting the tool provided us with a superior experience that enabled us to meet our production deadlines and legal requirements.

